REFUND POLICIES

September 02-03, 2023

REFUND POLICY: Weather Related Cancellations (Insured Event)

- It is the intent of PA Classics to have a Weather Insurance Policy in place for the Keystone Cup '23. At the time of posting for this document that policy is being formulated.

- In the event of a full or partial tournament cancellation due to weather, where a weather insurance policy is both in place and not excluded by the carrier for any reason, the tournament will refund teams as follows.

    - Pro-rated refunds for any of the 3 games not played and a full refund when no games are played at all (*).

        - (*) = Refunds for insured cancelled events are subject to approval of the claim by the insurance company and underwriters and are not guaranteed. Should a claim be denied by the insurance company then the tournament will operate under the Refund Policy established for an Uninsured event as shown below.

    - In the event a claim is denied by the insurer then refunds will be remitted to teams based on the below "Uninsured Event" policy.

- Under no circumstances, whatsoever, will the Tournament Committee, the Tournament Director(s) or PA Classics AC be responsible for any expenses (hotel, travel, food, etc.) incurred by the team due to a cancellation, weather or otherwise.

REFUND POLICY: Weather Related Cancellation (Uninsured Event) & Non-COVID Cancellation

- In the event of a full or partial tournament cancellation due to weather (where a weather insurance policy is NOT in place) or any other non-COVID related cancellation, the tournament will refund teams after the tournament directors and the tournament staff have reviewed the entire event.

    - For full tournament cancellations, or cancellations of entire age groups, the tournament will keep a minimum of 25% of the team entry fee to defray pre-event administrative costs and contractual obligations.

    - For partial tournament cancellations the tournament will pro-rate games after expense have been met.

- Under no circumstances, whatsoever, will the Tournament Committee, the Tournament Director(s) or PA Classics AC be responsible for any expenses (hotel, travel, food, etc.) incurred by any team due to a cancellation, weather or otherwise.

REFUND POLICY: COVID-19 Related

- If the Keystone Cup is canceled due to COVID-19 we will refund teams 100% of their entry fees, provided that the cancellation is 28 days or more prior to the event's first day of play. No team credits will be issued, and no entry fees will be kept. Only a direct payment of entry fees will be issued.

- If the Keystone Cup is canceled due to COVID-19 within 28 days of the event's first day of play, then the tournament reserves the right to pro-rate refunds following the conclusion of a full event review, and after all expenses have been met.

- Under no circumstances, whatsoever, will the Tournament Committee, the Tournament Director(s) or PA Classics AC be responsible for any expenses (hotel, travel, food, etc.) incurred by any team due to a cancellation, weather, COVID-19, or otherwise.

REFUND POLICY: Individual Team Withdraws / Drop Outs (All reasons, including COVID-19)

All entry fees are due at the time of application. Teams will not be accepted to the event without full remittance of entry fees.

- Unaccepted teams:
    - Should a team request to withdraw (drop out) from the event between the time of application, and before they receive official acceptance into the event, then refunds (and amounts) will be processed on an individual, case by case, basis.

- Accepted teams:
    - Should a team request to withdraw (drop out) from the event after they have received official acceptance into the event, and more than 15 days before the start of the event, then partial refunds will be determined, and remitted, on a case-by-case basis based on communication with the Tournament Director.

    - Should a team request to withdraw (drop out) from the event after they have received official acceptance into the event, and within 15 days of the start of the event, then no refunds will be granted.

- Under no circumstances, whatsoever, will the Tournament Committee, the Tournament Director(s) or PA Classics AC be responsible for any expenses (hotel, travel, food, etc.) incurred by any team due to a cancellation, weather, COVID-19, or otherwise.